# WEBSITE & MOBILE APP PRIVACY POLICY

We respect your privacy and are committed to protecting it. This Privacy Policy applies to <a href="www.RBC-Utility.com">www.RBC-Utility.com</a> and Robinson Bros. Constr., Inc. and governs data collection and usage. For the purpose of this Privacy Policy, unless otherwise noted, all references to Robinson Bros. Constr., Inc. include <a href="www.RBC-Utility.com">www.RBC-Utility.com</a> and RBC. The RBC website is a company website. By accessing our website to obtain information or services; by providing solicited or unsolicited personal information to us online, at any of our office locations, or through one of our mobile applications; by enrolling in one of our sweepstakes, contest or other programs, or through other means, you are consenting to our use of such information, subject to applicable laws, and agreeing to the terms of this Privacy Policy.

## **Collection of your Personal Information**

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to use when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or anyone of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

## **Sharing Information with Third Parties**

RBC does not sell, rent or lease its customer lists to third parties.

RBC may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is transferred to the third party. RBC may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to RBC, and they are required to maintain the confidentiality of your information.

RBC may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) confirm to the edicts of the law or comply with legal process served on RBC or the site; (b) protect and defend the rights or property of RBC; and/or (c) act under exigent circumstances to protect the personal safety of users of RBC, or the public.

#### **Links to Other Websites**

For your information and convenience, our websites and mobile applications may contain links to websites operated by third parties. When you visit third party websites, such third parties may collect information about your visit and use it to provide advertisements to you. This Privacy Policy does not apply to, and we are not responsible for, the practices of third parties that collect your personal information. Each of these linked websites may maintain its own policies about the collection, use and protection of your personal information. We encourage you to review the privacy policies of such third parties to learn about their information practices and security measures.

## **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by RBC. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the RBC website.

#### **Mobile Data**

## • Information you give us

- We receive, store and process information, including personal information, that you make available to us when accessing or using our Platform and Services. Examples include when you:
  - Fill in any form on the Platform, or within a Mobile application
  - Access or use the platform, download and install RBC mobile application(s)

## • Information we get from your use of our platform

- We also receive, store and process information, possibly including personal information, when you access or use our platform and services, including but not limited to:
  - Mobile Data
    - When you use certain features of the platform of our mobile application(s), we me receive, store and process different types of information about your location, including general information (e.g. GPS-based functionality on mobile devices used to access the platform or specific features of the platform). If you access the platform through a mobile device and you do not want your device to provide us with location-tracking information, you can disable the GPS or other location-tracking information, provided your device allows you to do this. See your device manufacturer's instructions for further details.

### • Log Data

• We may also receive, store and process Log Data, which is information that is automatically recorded by our servers whenever you access or use the platform, such as your IP Address, the date and time you access or use the platform, the hardware and software you are using, referring and exit pages and URLs, the number of clicks, device event information, pages viewed and the order of those pages, and the amount of time spent on particular pages.

# **Information Pertaining to Children**

RBC does not intend to, or knowingly, collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

# **Security**

Robinson Bros. Constr., Inc. shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

### **Changes to this Statement**

RBC reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your (a) acknowledgement of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

#### **Data Transfers**

We are based in the United States. When we obtain information about you, we may transfer, process, and store such information in the United States and other countries. By using our websites and mobile applications, you consent to the transfer to, and to the processing and storage of your information in, countries outside of your country of residence, which may have different data protection laws than those in the country in which you reside.

# **Acceptance of Terms**

Through the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

#### **Contact Information**

RBC welcomes your questions or comments regarding this Statement of Privacy. If you believe that RBC has not adhered to this Statement, please contact RBC at:
Robinson Bros. Constr., Inc.
6150 NE 137<sup>th</sup> Avenue
Vancouver, WA
(360) 576-5359
contact@rbc-utility.com